

System Requirements

Group and Enterprise Editions

A typical Maximizer implementation consists of a server and one or more workstations. The hardware and software requirements for each type of Maximizer installation are listed in the following tables. Please refer to the Maximizer website at www.max.co.uk for updated information.

Note that these are the minimum system requirements for Maximizer, and your operating system may have higher requirements for some components, such as processor speed and RAM. Refer to your operating system documentation for OS-specific requirements.

Maximizer CRM Enterprise Edition System Requirements

	Server	Workstation
Minimum Processor Speed	1.6 GHz (minimum) 3 GHz or faster processor (recommended)	1.0 GHz (minimum) 2.0 GHz or faster processor (recommended)
Available RAM	1 GB (minimum) 2 GB (recommended)	512 MB (minimum) 1 GB (minimum for Windows Vista or Windows 7) 2 GB (recommended) or more
Available hard disk space	1 GB (minimum) 2 GB or more (recommended)	1 GB (minimum) 2 GB or more (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows 2003, 2003 R2, 2008, or 2008 R2 (updated to their latest service packs)	Microsoft Windows XP, Vista, Windows 7, or 2003 (updated to their latest service packs)
Database software	Microsoft SQL Server 2005 or Microsoft SQL Server 200 (updated to their latest service packs)	N/A
Email system	32-bit MAPI- or VIM-compliant, SMTP (Email Service), SMTP and IMAP (Web Access)	32-bit MAPI or VIM-compliant
Internet browser	Microsoft Internet Explorer 7.0, 8.0 Mozilla Firefox 3.5, 3.6.x	Microsoft Internet Explorer 7.0, 8.0 Mozilla Firefox 3.5, 3.6.x
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 6.0 (Windows Server 2003), 7.0 (Windows Server 2008), 7.5 (Windows Server 2008 R2)	N/A

Maximizer CRM Group Edition System Requirements

	Server	Workstation
Minimum Processor Speed	1.6 GHz (minimum) 3 GHz or faster processor (recommended)	1.0 GHz (minimum) 2.0 GHz or faster processor (recommended)
Available RAM	1 GB (minimum) 2 GB (recommended)	512 MB (minimum) 1 GB (minimum for Windows Vista or Windows 7) 2 GB (recommended) or more
Available hard disk space	1 GB (minimum) 2 GB or more (recommended)	1 GB (minimum) 2 GB or more (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows XP, 2003, 2003 R2, 2008, or 2008 R2 (updated to their latest service packs)	Microsoft Windows XP, Vista, Windows 7, or 2003 (updated to their latest service packs)
Database software	Microsoft SQL Server 2000 or Microsoft SQL Server 2005 Microsoft SQL Server 2008 (updated to their latest service packs)	N/A
Email system	32-bit MAPI- or VIM-compliant, SMTP (Email Service), SMTP and IMAP (Web Access)	32-bit MAPI or VIM-compliant
Internet browser	Microsoft Internet Explorer 7.0, 8.0 Mozilla Firefox 3.5, 3.6.x	Microsoft Internet Explorer 7.0, 8.0 Mozilla Firefox 3.5, 3.6.x
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 6.0 (Windows Server 2003), 7.0 (Windows Server 2008), 7.5 (Windows Server 2008 R2)	N/A

Because the MaxExchange server and remote server(s) may have to handle large amounts of processing (i.e., a large synchronised Address Book with many remotes), we recommend that you install the server software on a computer with a more powerful processor, more RAM, and more hard disk space than the minimum requirements.

MaxSync for Microsoft Exchange System Requirements

	Server	Workstation
Minimum Processor Speed	500 MHz (minimum) 1.6 GHz (recommended)	n/a
Available RAM	512 MB (minimum) 1 GB (recommended)	n/a
Available hard disk space	500 MB (minimum) 800 MB (recommended)	n/a
Operating system	Microsoft Windows XPi, 2003, or 2008 (updated to their latest service packs)	n/a
Email System	32-bit MAPI-enabled application, Outlook 2002 (XP) or higher	n/a

MaxSync for Microsoft Exchange is not supported in multi-server Microsoft Exchange environments.

Maximizer CRM 11 Features:

- Account and contact management
- Time management
- Task management and automation
- Sales force automation
- Sales forecasting
- Marketing automation
- Email marketing
- Customer service management
- Microsoft Office integration
- Outlook & Exchange synchronisation
- Accounting integration
- Business Intelligence
- Workflow automation
- Partner relationship management
- eBusiness
- Access options: mobile devices, web, Windows desktop, remote synchronisation

Technology Partners



Certified Solution Provider



Workflow Automation Powered by KnowledgeSync System Requirements Server

Minimum Processor Speed	1.6 GHz	n/a
Available RAM	1 GB	n/a
Available hard disk space	140 MB for installation, 70 MB for application, 5 KB max per event	n/a
Operating system	Microsoft Windows 2000, XP, 2003, 2008, Vista (updated to their latest service packs)	n/a

MaxMobile for BlackBerry System Requirements

- Minimum 2 MB free space on the device for MaxMobile components.
- BlackBerry devices running BlackBerry software 4.2.1 to 5.0 are supported

MaxMobile Wireless Server System Requirements

- Maximizer CRM 11 (Workstation or Server)
- Processor Speed: 1.6 GHz (minimum); 3 GHz or faster processor (recommended)
- RAM: 1 GB (minimum); 2 GB (recommended)
- Operating system: Microsoft 2003, 2003 R2, 2008, or 2008 R2 (updated to their latest service packs) with Microsoft Internet Information Server

Accounting Link for Microsoft Dynamics GP

- Maximizer CRM 11 (Workstation or Server)
- Operating system: Microsoft Windows XP, Vista, or 2003 Server (updated to their latest service packs)

Accounting Link Designed for use with QuickBooks

- Maximizer CRM 11 (Workstation or Server)
- Operating system: Microsoft Windows XP, Vista, Windows 7, 2003, or 2008 (updated to their latest service packs)

Accounting Link for Sage 50 Accounts

- Maximizer CRM 11 (Workstation or Server)
- Operating system: Microsoft Windows XP, Vista, or 2003 (updated to their latest service packs)

i. Windows XP Home is not supported in a network environment.

Why Maximizer CRM 11?

1. **Simple & Quick** to deploy, learn, use and maintain
2. **Access Options** through web, desktop and mobile smartphones
3. **Value.** Best Value for a full-featured CRM, low total cost of ownership
4. **Expertise.** More than 20 years as a pioneer and leader in CRM.

Maximizer CRM helps small and medium-sized businesses maximise sales, customer satisfaction and profitability through increased business productivity and optimisation of limited resources

Visit www.maximizercrm.co.za for:

- Information based on your role: sales, marketing, service, executive, IT
- Information on CRM and Contact Management
- An overview of features and technology
- Online demos and free trial software
- White papers and webinars on CRM best practices

Maximizer Software
Simply Successful CRM™

Gauteng: +27 (0) 11 803 2316

Western Cape: +27 (0) 21 556 9614

KZN: +27 (0) 32 945 4000

Email: info@maximizercrm.co.za

Web: www.maximizercrm.co.za

Americas

604-601-8000 phone
604-601-8001 fax
info@maximizer.com
www.maximizer.com

Australia, New Zealand

+61 (0) 2 9957 2011 phone
+61 (0) 2 9957 2711 fax
info@maximizer.com.au
www.maximizer.com.au

Asia

+(852) 2598 2888 phone
+(852) 2598 2000 fax
info@maximizer.com.hk
www.maximizer.com.hk